



Annual impact report 2024

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Message from our Chair and Chief Executive Officer

To our community here in Jersey,

Thank you. Whether you supported us through a donation, volunteered your time, joined an event, referred someone to our services, or simply shared our name—you've helped make a difference in the lives of hundreds of islanders affected by cancer.

In 2024, Macmillan Cancer Support Jersey stood alongside more people than ever before. We saw a 50% rise in visits to our centre, supported 310 people through our cancer pathway service (ICJJ), and created 137 personalised care plans. These are not just numbers—they represent real people in our community who felt heard, supported, and less alone during some of the most difficult moments of their lives.

This past year, we've focused on making sure our doors—and our services—are open to everyone. We introduced translated resources in Portuguese and Polish, made our information easier to understand, and worked closely with other charities and health professionals to break down barriers to access. We were proud to see a significant rise in engagement from people of different ethnic backgrounds, men, and underserved groups. When we say we're here for everyone affected by cancer in Jersey, we mean it—and we're making real progress.

Of course, 2024 brought challenges too. With no cycle challenge, our overall income dropped. But in true Jersey spirit, we adapted. We launched new events, strengthened our community partnerships, and introduced new digital tools that helped us raise more online than ever before. Our new White Collar DJ event raised over £27,000, and the impact of corporate partnerships grew thanks to the efforts of our expanded fundraising team.

As we entered 2025, the demand for our services has only increased. In just the first three months of this year, counselling sessions grew by 335%, and referrals more than doubled compared to the same period last year. This tells us two things: more people know we're here, and more people need us. And we are rising to meet that need—by expanding our volunteer team, hiring a new Service Lead, and continuing to build partnerships that help us do more, together.

At Macmillan Jersey, we believe that no one should face cancer alone. Every conversation we have, every care plan we create, every event we run is made possible by people like you—our community. You make the work we do matter.

Thank you for helping us show up for the people of Jersey—today, tomorrow, and in the years to come.

With Gratitude,



Steph Gibaut and Paul Savery

Chief Executive Officer and Chairman

An introduction to our strategy

At Macmillan Jersey, our purpose is to support local people affected by cancer. This support is delivered in a multitude of ways and places the individual at the heart. Our strategy is rooted in a commitment to innovation, collaboration and sustainability, ensuring that we evolve with the needs of the people we support.

Vision and purpose:

Our vision is to support everyone in Jersey affected by cancer, whilst shaping the future of cancer care.

Our purpose is to support local people affected by cancer.

To fulfil our purpose and work towards our vision, we have set forth the following strategic goals:

Deliver a Holistic Needs Assessment to all patients in Jersey



Increase Corporate Engagement and Regular Giving



Successfully Deliver on Islands Cancer Strategy Deliverables



Identify and Reduce Barriers to Access



Scope Future Home Opportunities



Our Culture

At Macmillan Jersey, our culture is the foundation that supports our strategy. We believe that a positive, inclusive and empowering culture is essential for achieving our goals. Our core values guide our actions and decisions, shaping our environment where every team member can thrive.



Helpful



**Together
as one**



Empathetic

Our Values

H.E.A.R.T



Responsible



Authentic

The difference we made in 2024



3,036

The number of times our cancer support centre was visited in 2024 by someone affected by cancer.

The number of counselling 1-2-1 sessions provided in 2024.



675



1,135

The number of people attending our group support and wellbeing sessions in 2024

The number of drop in support sessions provided by our invaluable volunteers



509



590

The number of complementary therapies in 2024

The number of individualised care plans created for patients from their holistic needs assessments.



137



Service User story

Sometime in 2023, I noticed an unusual wart or mole on my right knee. I thought it was an age spot—something harmless—and didn't give it much thought. It wasn't until a routine GP appointment that I mentioned it. I was referred to Dermatology at Jersey Hospital, where they weren't sure what it was either, but advised it should be removed. The word melanoma was mentioned. That's when the anxiety began.

Less than three weeks later, it was removed. The moment I knew things were serious was when I got the call saying the consultant wanted to see me the next day. More anxiety. At that appointment, I was told it was melanoma, and that further surgery would be needed in Southampton to remove wider margins and some lymph nodes to check if the cancer had spread.

The hardest part of this journey has been the waiting—waiting for appointments, waiting for results. My surgery in Southampton was on the 9th July 2024, and just a few weeks later, I was told that melanoma had been found in one of the lymph nodes. I would need to start a 12-month course of immunotherapy.

Macmillan were there for me at every stage. I'd done some fundraising for them in the past and knew some of the incredible team, but their support during this time went beyond anything I expected. Their expertise, compassion, and reassurance made a huge difference.

One of my biggest fears was the sun. I became extremely anxious and had a couple of sessions with Kate at Macmillan, who helped me understand my anxiety and taught me that I could still enjoy being outdoors—with the right precautions. That support was vital.

Now, 9 months into treatment and with three clear scans, I still have moments of anxiety. But I know I can pop into Macmillan, be heard, understood, and supported. That has been key to helping me through this journey.

Rhona Hewit

The Oasis

The Oasis is Macmillan Jersey's Cancer Support and Wellbeing Centre. The support services offered at The Oasis are:

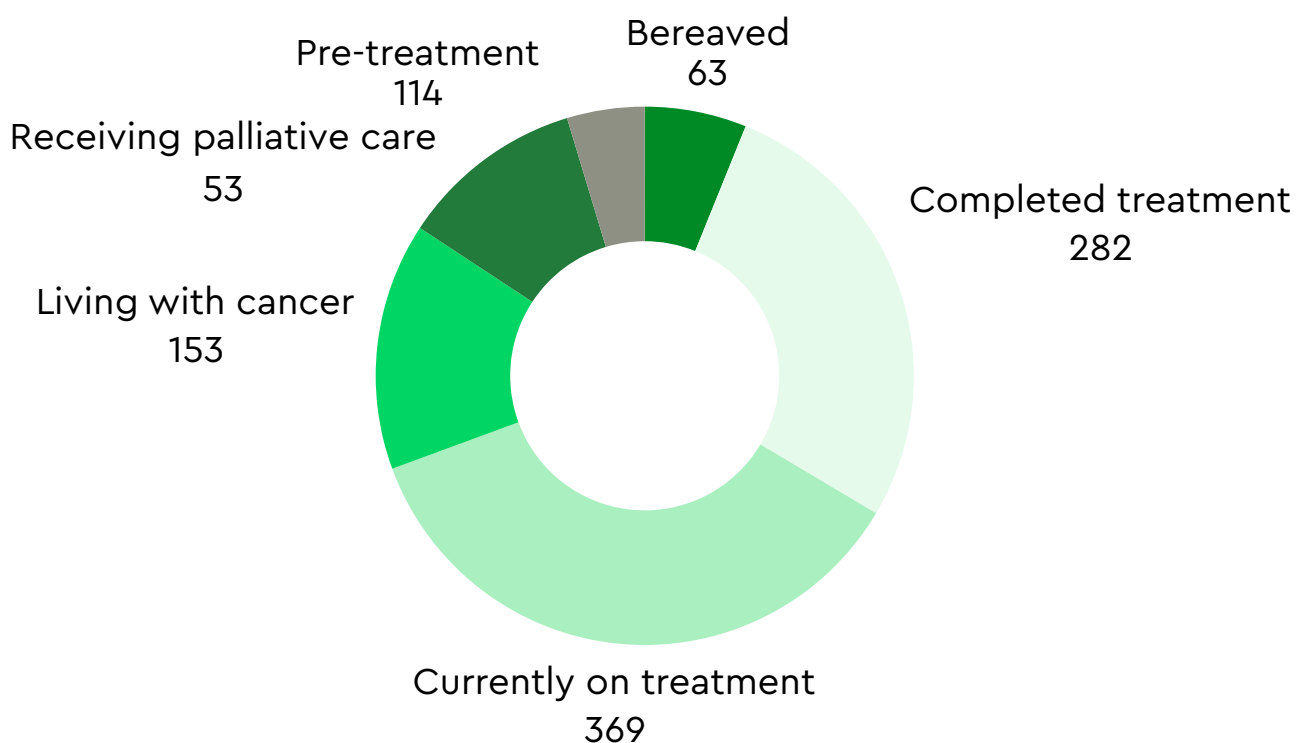
- Drop in centre to chat with one of our emotional support team
- 1-2-1 Counselling sessions
- 1-2-1 Coaching sessions
- Hypnotherapy sessions
- Library of Practical Information
- Complementary Therapies (Massage, Reflexology)
- Wellbeing Talks
- Wellbeing classes (Tai Chi, Pilates, Yoga)
- Support groups (Prostate cancer support group, HOPE support)
- Social Sessions (Coffee Mornings, Allotment)
- Home to our Improving the Cancer Journey Jersey team offering Holistic Needs Assessments)

To ensure the best possible environment to deliver our services, The Oasis is audited every three years by Macmillan UK for our Macmillan Quality Environment Award; which looks at the space we deliver our services in against strict criteria. Currently we hold a rating of five, which is the highest quality environment mark awarded.

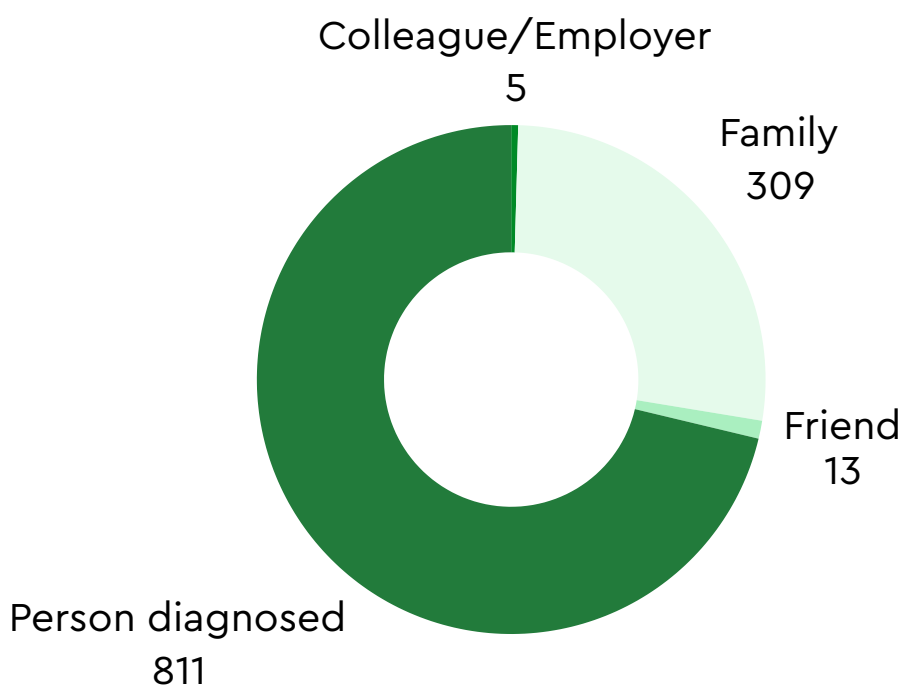


The Oasis in numbers

Stage of Pathway



Type of person accessing services





Improving the Cancer Journey Jersey (ICJJ)

After two years of planning, Macmillan Jersey was delighted to officially partner with Health and Community Services offering our new service Improving the Cancer Journey Jersey (ICJJ). This service forms one of the key deliverables within the Island Wide Cancer Strategy launched in 2023. This service also introduced a collaboration between Macmillan Jersey, GP practices and other related cancer support organisations.

ICJJ forms part of the cancer pathway with all newly diagnosed patients being referred from Health to our cancer support worker to be offered a Holistic Needs Assessment within the community. Following this assessment, an individualised care plan is created and shared with Health and Community Services and GPs.

We are extremely grateful to the Barry Burns Foundation for funding the service for the next three years. In addition to this funding, ABC Jersey funded a breast specific cancer support worker and AFM renovated our existing space to make a separate unit for the ICJJ team.

We look forward to being able to support all islanders diagnosed with cancer in the years to come.

Our financial year at a glance

We raised a total of £800,693

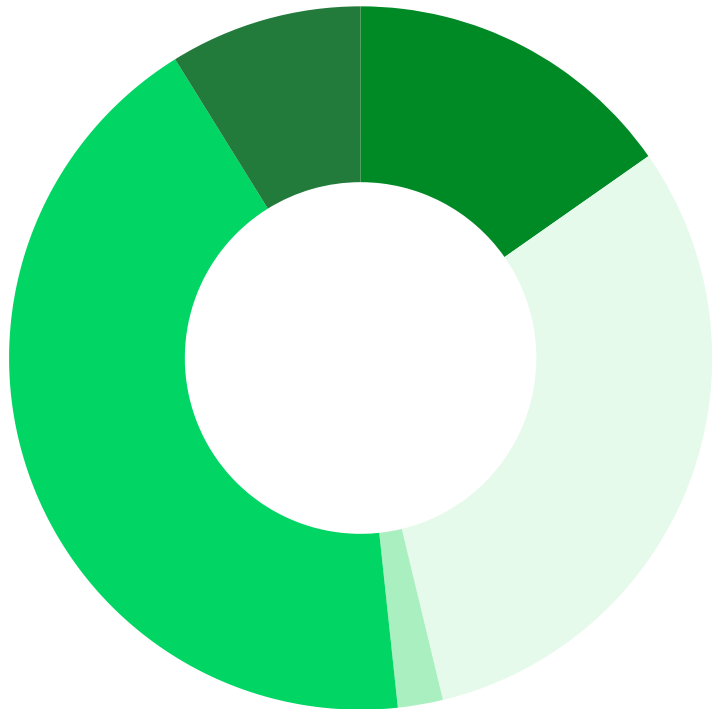
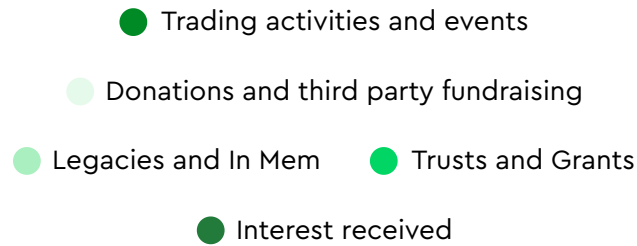
Trading activities and central events
£122,260 (16%)

Donations and third party fundraising
£247,950 (31%)

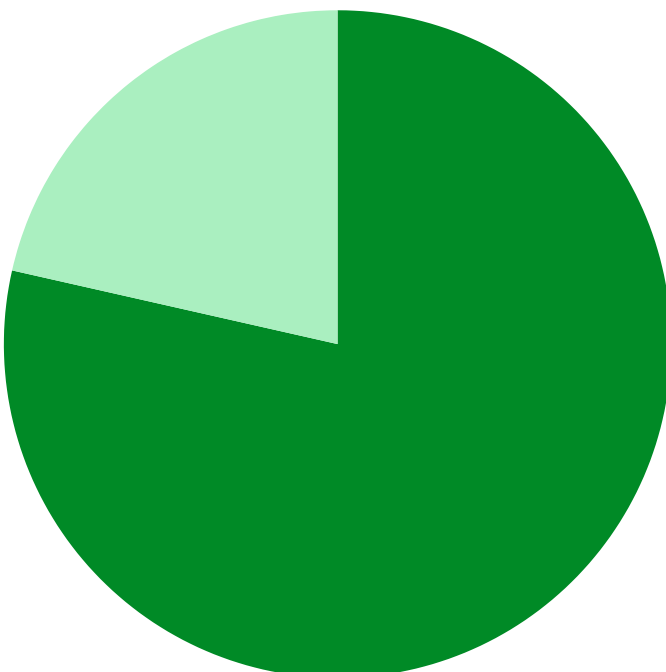
Legacies and In memoriam
£16,605 (2%)

Trusts, grants and foundations
£343,049 (43%)

Interest received
£70,829 (8%)



Our expenditure totalled £645,043



Expenditure on charitable activities
£505,805 (78%)

Costs of raising funds
£138,190 (22%)

Our Income

Together, we can make a difference

Events

In 2024, Macmillan Jersey proudly hosted a range of successful fundraising events, including our Annual Rowathon, generously sponsored by Praxis; Jersey's Greatest Coffee Morning, kindly supported by IQ-EQ; and our brand-new event, Macmillan Jersey's White Collar DJ, proudly sponsored by Ashbe Construction.

Together, these events raised an outstanding £91,369.77. We extend our sincere thanks to all our sponsors, whose support made this achievement possible, and to our incredible community of participants and supporters for their invaluable contributions.



We were also delighted to receive support from a number of individuals and organisations who independently organised events in aid of Macmillan Jersey. These included the Advisa Golf Day, Mac100, The Rock Fitness White Collar Boxing, and a series of fundraising initiatives throughout 2024 by The Jersey Irish Society and BoxinBusiness.

We are incredibly grateful for their commitment and generosity in helping to support our work.



JERSEY IRISH SOCIETY



Community and Corporate Partners

As in previous years, we were thrilled to have the continued support of our incredible community here in Jersey. For the second consecutive year, Roberts Garage and Voisins kindly supported Macmillan Jersey through their community-driven Pennies scheme, helping to raise valuable funds for our services.



Corporate giving saw significant growth in 2024, driven by the continued generosity and commitment of our valued corporate partners. Their contributions played a vital role in supporting our services and ensuring we can continue to make a meaningful impact for those affected by cancer in Jersey.



Cherry Godfrey



Oakbridge



HSBC



In 2024, grant and trust donations accounted for 43% of our total income. This vital source of funding is essential to sustaining our services, and without it, we simply would not be able to deliver the level of care and support that we do for people affected by cancer in Jersey





A special thank you

At Macmillan Cancer Support Jersey - we receive no funding from Macmillan UK or the Government of Jersey. All money raised to help us provide vital emotional, practical and wellbeing support comes from islanders like Anita.

Anita has spent countless hours fundraising for our charity, and our staff, volunteers, and most importantly - those we support, thank Anita for her continued, unwavering support.

"Macmillan Cancer Support means a lot to me, as so many people are affected by it, and it's a charity close to my heart after losing a family member and a very close friend as well as having friends that have been affected by it too. I enjoy raising for this worthy cause, knowing that it'll help those affected in some way.

I have been raising money for Macmillan Jersey since 2021, from collecting dressed as the Easter Bunny and Father Christmas to retro events and bingo/raffles. In total I have raised over £10,000."



Our team

Meera Rajasekaran

Consultant Physician

Andrew Gardham

Community and Engagement Lead

Kirsty Petrovic

Cancer Support Worker/Administrator

Steph Gibaut

Chief Executive Officer

Caroline Carpenter

Centre Coordinator

Kevin Alway

Operations and Communications Lead

Kerrie Le Crom

Lead Cancer Support Worker

Kate Fitzpatrick

Cancer Support and Wellbeing Practitioner



Our board

Malin Nilsson

Director of Governance

Elsa Abreu

Company Secretary

Alizamaan Mithan

GP Director

Danielle Pearse

Director of Communications

Paul Savery

Chairman

Michelle Fielding

Finance Director

Dr Sivasithamparam Himayakanthan

Director / Oncologist

Dr Catherine Cooke

Director of Sustainability

Tina Stutchfield

Director of HR



Volunteer thank you

At Macmillan Cancer Support Jersey - we simply couldn't provide the vital emotional, practical and wellbeing support we offer to any islander affected by cancer without our broad, diverse and incredible Green Team.

This year, our volunteers gave over 2,500 hours of their time, helped deliver 3,036 support sessions, raised over £800,000, and played a vital role in governance through our Board of Directors. Whether you were welcoming islanders to the Oasis, offering 1-to-1 counselling, providing complementary therapies, lending a listening ear, or supporting our fundraising events—you were there when it mattered most.

Your compassion is at the heart of everything we do.

To every volunteer: your time, care and kindness have created real moments of comfort, strength and hope for those affected by cancer. You are not just part of Macmillan Jersey—you are the reason we can be here for every islander who needs us.





The Oasis

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JERSEY